

# QUALITY AND SAFETY POLICY

La Cisa is committed to maintaining a leadership position in steel logistics through innovation, sustainability, and efficiency, always striving to stay one step ahead in the industry.

**Being at the forefront is our strength: we innovate today to create the future of sustainable logistics.**

## OUR PRIMARY OBJECTIVES

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| <p><b>01 HEALTH AND SAFETY</b><br/>Make the protection of our workers' health and safety a pivotal pillar on which conceive and structure our work activities.</p> | <p><b>02 SERVICE EXCELLENCE</b><br/>Provide quality services that meet both expressed and unexpressed customer needs.</p> | <p><b>03 SUSTAINABILITY</b><br/>Reduce the main environmental impacts of industrial logistics by mitigating emissions and avoiding resource waste.</p> | <p><b>04 TECHNOLOGICAL INNOVATION</b><br/>Invest in advanced technologies, such as augmented reality and artificial intelligence, to enhance workplace protection and prevention, optimize process quality, and increase corporate competitiveness.</p> |
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## GUIDING PRINCIPLES FOR SUCCESS



### HEALTH AND SAFETY:

Address safety as an essential element, ensuring workplaces and methods safeguard workers by preventing injuries and illnesses



### ACTIVE PARTICIPATION:

Promote an environment where workers are heard and involved in continuous improvement, valuing their skills and ideas. Special attention is dedicated to safety, where every report is deemed crucial and valuable to prevent risks, improve processes, and ensure a safer workplace for all.



### CONTINUOUS INNOVATION:

Experiment with and implement cutting-edge solutions to optimize processes and reduce waste.



### EFFICIENCY AND STANDARDIZATION:

Adopt lean work methods to ensure consistent safety, quality, and productivity standards



### GROWTH OF HUMAN CAPITAL:

Plan targeted training to enhance know-how and performance



### COLLABORATION:

Work together with customers and suppliers to identify optimal operational solutions, safeguarding safety, the environment, and performance.

## OUR DISTINCTIVE VALUES

- Commitment to eliminating hazards and reducing health and safety risks at work.
- Continuous innovation and research across all our processes.
- Experience and passion as the foundation of our operations
- Development and enhancement of human capital.
- Sustainability, supported by a low-emission fleet and green solutions.
- Order and cleanliness as distinctive elements of our corporate culture.

## OUR COMMITMENT

To achieve its objectives, LA Cisa has adopted a Quality and Safety Management System based on:

- **Strong corporate culture:** Promoting shared principles and a common vision.
- **Active worker participation:** Engaging staff at all levels for shared process management.
- **Organizational clarity:** Defining roles and responsibilities transparently.
- **Specialized skills:** Ensuring continuous training and targeted updates
- **Lean procedures:** Optimize operational workflows for greater effectiveness.
- **Cyber Security:** Take cybersecurity measures to protect data, ensuring continuous training of personnel to prevent risks and attacks.

*The system includes clear indicators, periodic reviews, and inspections, promoting a critical and innovative approach. Through the Management System, we pursue clear and shared objectives, ensuring continuous improvement and adapting to market evolution.*

*The policy is therefore reviewed through periodic strategic planning meetings, implemented, kept active, shared with all personnel, and made public.*

*This system is commensurate with the nature and relevance of risks related to occupational health and safety, ensuring compliance with applicable legislation, regulations, and other requirements to which we adhere.*